# Underappreciated business transformation



04.02.2021



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# **ABOUT SYMMETRY INVEST**

- Global long/short equity fund
- Regulated by danish FSA
- Investing in underfollowed companies with structural growth run by founder CEO's
- 21,3 % annual return since inception
- Find us on <u>www.symmetry.dk</u>
- aa@symmetry.dk



Founder and CED Andreas Aaen Portfolio Manager Henrik Abrahamsson

	2020	Total	IRR
Symmetry	40,4%	353,4%	21,3%
MSCI ACWI	12,3%	89,8%	8,5%
Stoxx 600	-4,0%	38,6%	4,3%

# **WHY BELIEVE? OUR TRACK RECORD**

### WE ONLY PUBLISH A FEW IDEAS PER YEAR

- Long term investors in our best ideas
- As we only do a few new ideas per year we can focus on quality over quantity.
- 6 ideas published in 2019-2020

	Open	Current	Dividend	Months	1-day-return	Return	IRR
Piteco	5	11,2	0,3	20	1,4%	130,0%	64,8%
Quartix	300	450	9,2	14	1,1%	53,1%	44,0%
Where Food Comes From	7,6	13,8	0	10	12,9%	81,6%	105,2%
Naked Wines	318	730	0	9	11,9%	129,6%	203,6%
Protector Forsikring	38	63	0	7	3,8%	65,8%	138,4%
Gaming Innovation Group	7,5	12,5	0	3	19,9%	66,7%	677,8%
Average					8,5%	87,8%	205,6%

#### NOW WE HAVE A NEW IDEA WITH > EQUAL RETURNS

### Franklin Covey (FC)

### FC (NYSE)

- FC trades at a single digit forward FCF multiple
- We think FC has 3-4x upside over the next 2-4 years.

00000

- FC has undergone an attractive business transformation
- The current runway for growth is significant and the management team is alligned and well positioned to take advantage of it.

		2021	2022	2023	2024
	EBITDA	22.476	33.755	50.147	65.979
	EBITDA growth		50%	49%	32%
6	EBITDA margin	9,8%	12,9%	17,1%	20,3%
	Net cash	20.000	44,700	83.400	134.500
	Free cash flow	15.900	24.700	38.700	51.100
	Enterprise value	327.100	318.300	304.300	291.900
~	EV / FCF	20,6	12,9	7,9	5,7
2	FCF yield	4,9%	7,8%	12,7%	17,5%

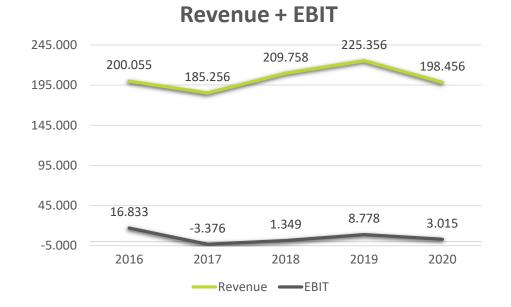
# Business dont look good

At first this doesn't look like a good business

#### How does it look?

- Flat revenue
- Declining margins
- Stable cash flow

But investors should dig a little deeper



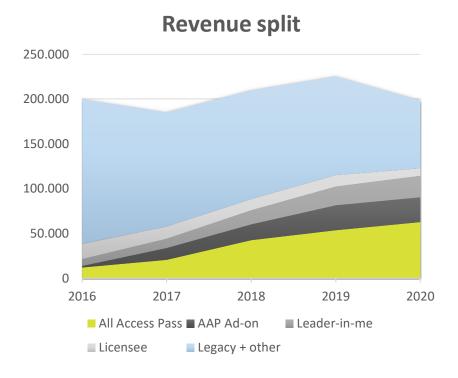
### Its a high quality business

With a growing subscription business

#### 4 high quality revenue streams

- All Acess Pass + add on
- International licensee
- Education

With a declining legacy business



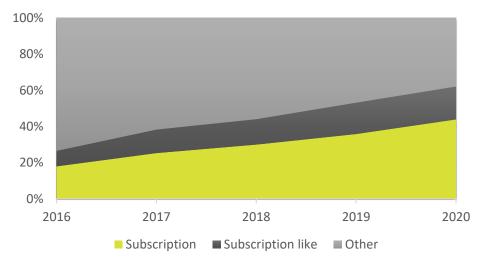
### At an inflection point

Majority of business is now subscription

- High growth
- High margin
- High cash flow
- Big TAM
- Good unic economics

With a declining legacy business

**Revenue split** 



# What is Franklin Covey?

Changing human behavour at scale

- Leadership development
- Salesforce efficiency
- Consumer loyalty
- Trust and culture
- Bias and inclusion

### <u>Winning in our Market Space</u>



# **Content is king**

Businesses that monetize high quality content is winning

- Unique IP exclusive to FC
- Big differentiator to competition
- Over 50 million books sold

"Fads come and go in the industry, but Franklin Covey content has stood the test of time" Most Impactful Thought Leadership











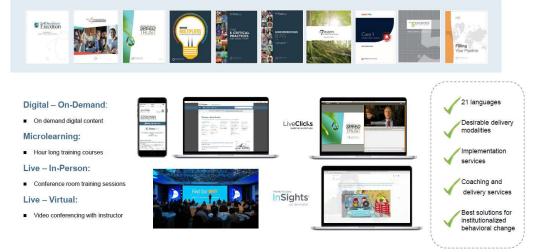
# **Content is king**

#### **Delivered through many modalities**

- Live
- Online
- Live Online
- Micro-learning
- E-learning

Competitors sell mainly single course live events

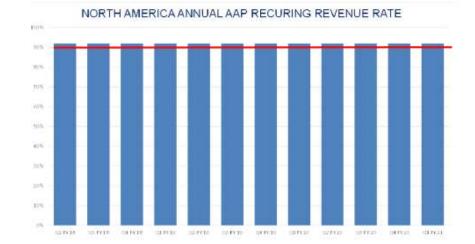
#### Strategic Moat #2: Flexibility at Scale



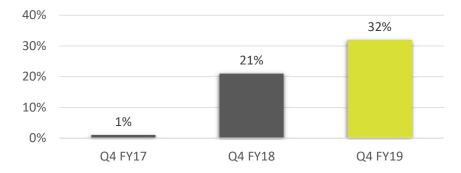
#### Great unit economics

- + 90 % net revenue retention each quarter
- 90-105 % (symmetry estimate)
- +30 % of contracts is multiyear contracts and growing
- Great bookings growth

AAP showed big resiliance during Covid



#### APP CLIENTS (US/CANADA) WITH MULTI-YEAR CONTRACTS AS OF YEAR-END

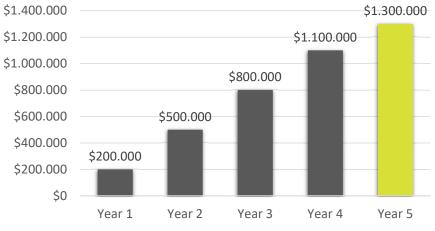


AAP to significant ramp client partners

- Clients partners are paid 10 % comission
- Selling 80 % gross margin products
- High incremental margins on incremental revenue

Incremental revenue Incremental EBITDA Flow-through	6.710 3.378 50,3%	5.295 122 2,3%	5.897 3.699 62,7%	3.809 2.411 63,3%	5.545 3.065 55,3%	347 2.047 589,9%	4.784 1.792 37,5%	3.389 3.092 91,2%	(18.901) (6.713) <b>35,5%</b>	(16.171) (4.494) 27,8%	(10.289) (1.245) 12,1%

#### **CLIENT PARTNER RAMP\***



\*See Client Partner ramp definition in Appendix.

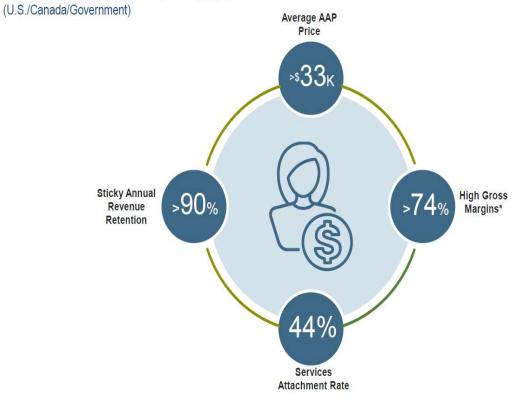
Year	10 New Passes	20% Add-On Services	90% Renevue Renewal	Total Revenue
1	\$300,000	\$60,000		\$360,000
2	\$300,000	\$114,000	\$270,000	\$684,000
3	\$300,000	\$162,600	\$513,000	\$975,600
4	\$300,000	\$206,340	\$731,700	\$1,238,040
5	\$300,000	\$245,706	\$928,530	\$1,474,236
6	\$300,000	\$281,135	\$1,105,677	\$1,686,812
7	\$300,000	\$313,022	\$1,265,109	\$1,878,131
8	\$300,000	\$341,720	\$1,408,598	\$2,050,318
9	\$300,000	\$367,548	\$1,537,739	\$2,205,286
10	\$300,000	\$390,793	\$1,653,965	\$2,344,758

#### **Compelling unit economics**

- High first order (+40.000 \$)
- Payback time on new client partners <- 12 months</li>
- Incremental EBITDA 50-60

%

#### Lifetime Customer Value



### Networt effects

The business has significant network effects

- Companies want the best content, with most delivary modalities at lowest price per seat.
- IP holders want to license to the platform that can pay the most
- IP owners want to go where other succesfull IP owners is
- IP deals is exclusive

First among those is that we're helping our clients to successfully address some of their most important and intractable organizational challenges. During the third quarter, our clients wrestled through the same historic challenges that each of us here on this call experienced. They moved large populations of employees from their office or school to remote work environments. They narrowed focus to the few critical must-do activities, often with fewer resources than they had pre-pandemic. They had to figure out how to generate sales and retain customers in an extremely difficult selling environment. They had to address culture. And to the extent they had deficiencies in their culture, those get amplified in times like these. And most recently, most every one of our clients is very proactively focused and thoughtfully addressing diversity, inclusion and bias within their organization.

The strength of this value proposition, including the fact that the price per user decreases as the pass-holding population increases, is causing many of our clients right now to make the decision to consolidate providers and double down with Franklin Covey<sup>16</sup>/

# A big TAM

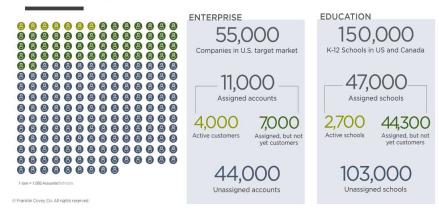
Better to be directional right than precisely wrong

- Competing in a 100-300 billion \$ market.
- Dosen't matter how they slice it for you
- FC is still only tapping the surface.
- Consolidation will continue on vendors



DISTRIBUTION

#### Market Opportunity for Expansion



Just to say that, first, the market for organizational performance in which we play is huge and expanding. Almost everyone -- when you think about it, almost every organization's largest investment is in its people. Its collective investment is in its people. And therefore, its biggest opportunity for organizational performance improvement most often lies in increasing the collective performance of its people. In pursuit of this improvement, it's estimated that organizations globally spend more than \$90 billion on outsourced learning and development solutions and services. They spend an additional approximately \$220 billion for their learning and development, there are countless additional billions spent on consulting and other performance initiatives outside the learning and development. So, there's a lot of money, effort and time spent on this topic.<sup>26</sup>

### Management team

Insider ownership and capital allocation

- Managent own around 7 % of the company
- Board members own around 8 %
- Long tennure and high commitment
- Willingness to make hard decisions.
- Bolt-on M&A
- Large share buybacks

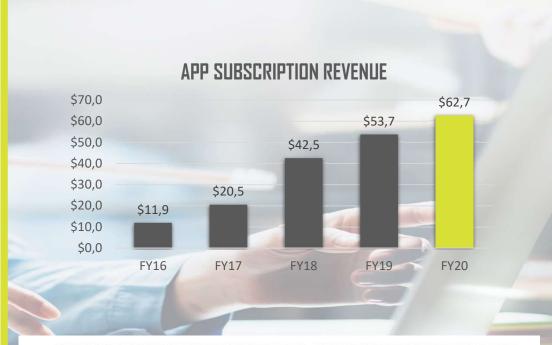
#### Three business model transitions



Investor Name	Value of Shares Held (MM)	% Of Shares Outstanding Held	# Shares Held	Change in # of Shares Held	% Change in # of Shares Held	This Holding as % of Firm's Portfolio	Holdings Date	Investor Type
ackRock Institutional Trust Company, N.A.	16,3 US\$	6,56 %	920.835	14.313	1,58 %	-1	29.9.20	Investment Advisor
Pembroke Management Ltd.	11,9 US\$	4,80 %	673.221	(1.679)	(0,25 %)	0,93 %	29.9.20	Investment Advisor
The Vanguard Group, Inc.	11,6 US\$	4,65 %	652.173	53.611	8,96 %	7.	29.9.20	Investment Advisor/Hec Fund
Dimensional Fund Advisors, L.P.	10,9 US\$	4,37 %	613.756	(9.814)	(1,57 %)	÷	29.9.20	Investment Advisor/Hee Fund
<u>Whitman (Robert A)</u>	14,0 US\$	3,99 %	560.648	64.408	12,98 %	99,40 %	11.1.21	Individual Investor
Punch & Associates Investment Management, Inc.	8,4 US\$	3,35 %	470.708	(2.369)	(0,50 %)	0,72 %	29.9.20	Investment Advisor/Heo Fund
<u>McNamara (Donald J)</u>	9,6 US\$	3,13 %	439.029	1347 1	а С	100,00 %	29.11.20	Individual Investor
Oregon Public Employees Retirement System	7,1 US\$	2,85 %	400.028	( <del>2</del> 1)		0,10 %	29.9.20	Pension Fund
Rice Hall James & Associates, LLC	6,7 US\$	2,68 %	376.497	54.702	17,00 %	0,27 %	29.9.20	Investment Advisor/He Fund
delity Management & Research Company LLC	5,9 US\$	2,36 %	331.725	(187.385)	(36,10 %)	2	29.9.20	Investment Advisor
Knowledge Capital Investment Group	10,5 US\$	2,32 %	325.897	(2.486.908)	(88,41 %)	100,00 %	8.12.19	Corporation
BofA Global Research (US)	4,3 US\$	1,72 %	242.071	(12.693)	(4,98 %)	2	29.9.20	Research Firm
Peterson (Joel Clinton)	5,1 US\$	1,64 %	230.429	12	<u>.</u>	51,76 %	29.11.20	Individual Investor
State Street Global Advisors (US)	4,0 US\$	1,62 %	227.213	(3.244)	(1,41 %)	-	29.9.20	Investment Advisor/He Fund
Renaissance Technologies LLC	4,0 US\$	1,60 %	224.703	(59.500)	(20,94 %)	5	29.9.20	Hedge Fund
lvercrest Asset Management Group LLC	3,6 US\$	1,44 %	201.676	61.583	43,96 %	0,03 %	29.9.20	Investment Advisor/He Fund
<u>Covey (Michael Sean Merrill)</u>	4,4 US\$	1,43 %	200.634	(301)	(0,15 %)	100,00 %	29.11.20	Individual Investor
Federated Hermes MDTA LLC	3,5 US\$	1,42 %	199.355	60.634	43,71 %	0,07 %	29.9.20	Investment Advisor/He Fund
BlackRock Financial Management, Inc.	3,4 US\$	1,37 %	192.327	(92)	(0,05 %)		29.9.20	Investment Advisor/He Fund
Young (Stephen D)	4,2 US\$	1,36 %	190.789	(27.877)	(12,75 %)	100,00 %	29.11.20	Individual Investor

#### Growing subscription business

- Winning because it has great client proposition.
- From nothing in FY15 to close to 100 mio. \$
- Scale economics
- Becoming the de-facto choise



The second point related to the value proposition. Our clients tell us that not only are our solutions and flexibility important to them but that All Access Pass and Leader in Me customer value propositions are equally compelling. As shown on Slide 24, and we've reviewed these before, but I think it's helpful to just review them again here. Each All Access Pass client receives the following. They received, one, full -- a full collection of our best-in-class content and solutions. And of course, point two, that's available in all modalities, very, very important right now, which allows them to deliver in virtually any segment of time and on any device. And third, all of this is available in more than 20 languages now worldwide, I think the number is actually 21, and at an addition -- and at no additional cost to them, included in that offering is access to an expert -- the services of an expert implementation specialist who works to ensure that the clients are able to achieve the progress that they're seeking. And then finally, all of this is offered at a price per person trained that is equal to or less than the typical cost of training one person in one content area in just a single modality.<sup>29</sup>

## All Acess Pass – Add-on

#### Sticky add-on sales

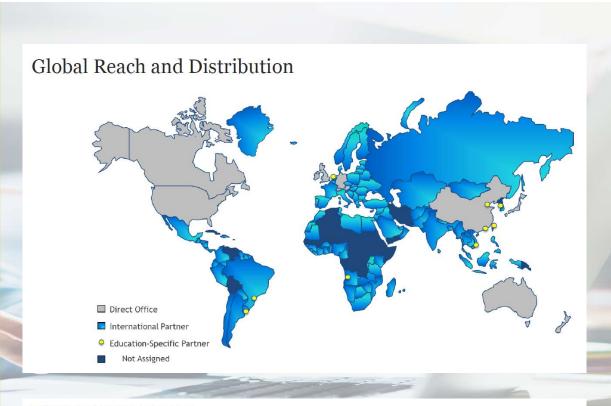
- 50-60 % attachement rate
- Configuration, on-site facilitators etc.
- Upsale + higher retention



# International

#### High margin royalty/franchise model

- International partners pay a 15 % royalty to FC
- International still early in AAP adoption = harder hit by Covid
- FC invest in infrastructure to support license partners and help them grow
- License income is + 50 % EBITDA margin income even at low scale
- Significant opportunity



#### International Licensees Segment

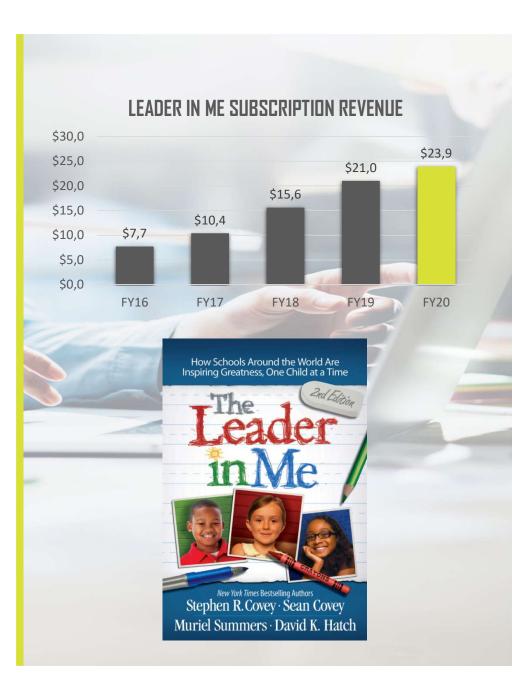
In countries or foreign locations where we do not have a directly owned office, our training and consulting services are delivered through independent licensees. The following comparative information is for our international licensee operations for the periods indicated (in thousands):

	Year Ended August 31, 2020	% of Sales	Year Ended August 31, 2019	% of Sales	Change
Sales	\$8,451	100.0	\$12,896	100.0	\$(4,445)
Cost of sales	1,772	21.0	2,665	20.7	(893)
Gross profit	6,679	79.0	10,231	79.3	(3,552)
SG&A expenses	4,273	50.6	4,159	32.3	114
Adjusted EBITDA	\$2,406	28.4	\$ 6,072	47.0	\$(3,666)

# Education

#### A mixed bag

- Include a strong subscription business
- Includes international royalty on education
- Leader-In-Me content is really strong.
- Yet to find perfect LTV/CAC adoption
- Constrained School budgets
- Dependence on charity grants



# VALUATION

#### AAP alone worth double the current share price

- Net cash balance sheet
- Growing revenue with positive FCF
- We value segments individually
- Fair value multiples implies significant upside

		2021	2022	2023	2024
	AAP subscription	74	88	106	120
	AAP add-on	37	44	53	60
	Licensee royalty	12	15	18	20
	Education	38	42	45	50
	Legacy	67	73	71	75
	Total revenue	228	262	293	325
	EBITDA	22,4	33,7	50,1	65,9
	EBITDA margin	9,8%	12,9%	17,1%	20,3%
	AAP (8x)	592	704	848	960
	AAP add-on (4x)	148	176	212	240
	License royalty (10x)	120	150	180	200
	Education (3x)	114	126	135	150
	Legacy (1x)	67	79	71	75
-	Total valuation	1.041	1.229	1.446	1.625
	Net cash	20	45	83	135
	Net valuation	1.061	1.274	1.529	1.760
	Shares out	13,9	13,9	13,9	13,9
	Per share	76,3	91,6	110,0	126,6
	Upside to current price	205%	267%	340%	406%

# VALUATION

#### FCF multiples support higher price

- Unlike most subscription business FC can be valued using a FCF multiple
- We see high FCF growt rates for many years
- Using declining multiples on FCF still implies significant upside

	2021	2022	2023	2024
EBITDA	22,4	33,7	50,1	65,9
Capex	-7,5	-8	-8,4	-8,8
Deferred revenue chance	10	10	10	10
Lease payments	-3	-3	-3	-3
Tax payments	-1	-2	-3	-5
Stock-based comp.	-5	-6	-7	-8
Free cash flow	15,9	24,7	38,7	51,1
Free cash flow growth		55%	57%	32%
Fair FCF multiple	50	40	30	25
Per share valuation	58,6	74,3	89,5	101,6
Upside to current price	135%	197%	258%	306%